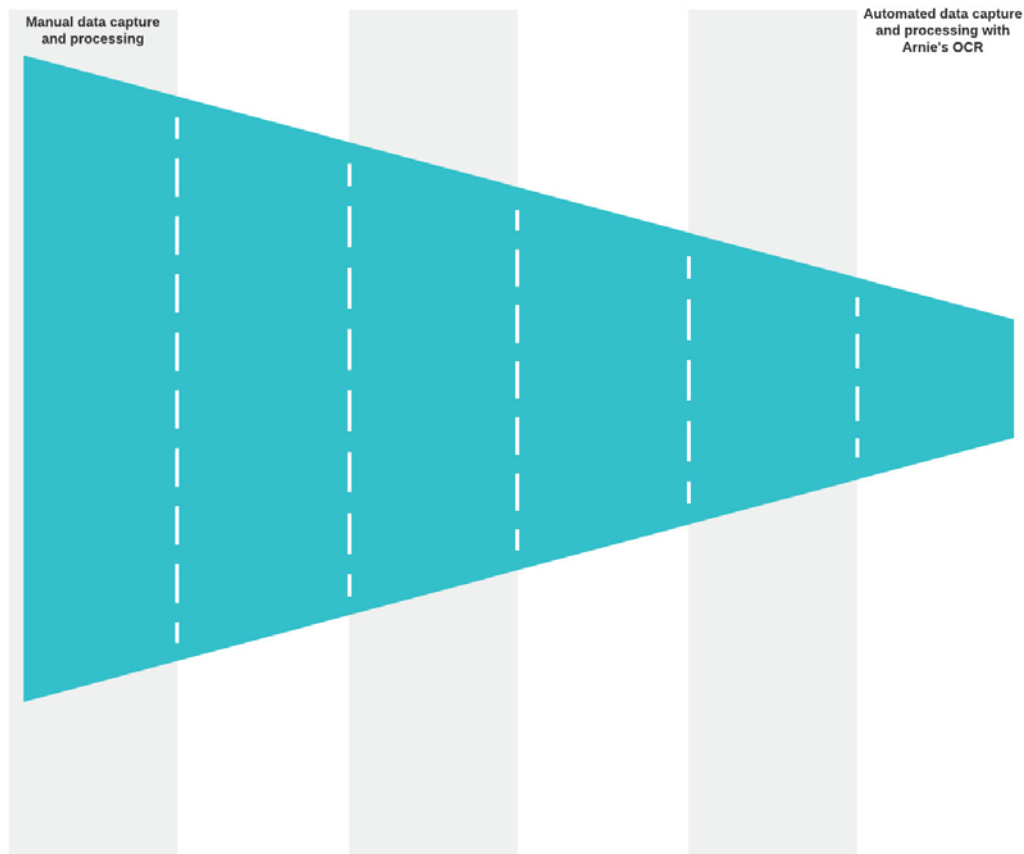




# Arnie's OCR digitises the insurance industry





Thousands of documents and information is manually processed by Insurers every day. Arnie's OCR solution automatically processes the data from images and documents to reduce and eventually eliminate the need to manually process.

### Arnie OCR digitises the insurance industry

Insurance companies have an enormous number of documents to manage, store and execute daily. In doing this manually, there is too much room for human error, time wasted in claim processing and the hourly cost of skilled claims handlers are spent on organising and identifying key information from documents to enter into systems.

Thousands of estimates, Invoices, supporting 'Proof of Loss' information and other documentation are sent to Arnie which are currently managed manually by our claims handlers and other key players. Our clients have seen claims volumes increase exponentially in the past 10 years, but they have also seen a reduction in operational expenditure to manage the claims as a result of digital claims management solutions.

As part of Arnie's [process automation solutions](#) we solve these challenges by incorporating Optical Character Recognition technology (OCR). OCR is a tool that optically recognises text-based and image-based content and transforms the information digitally through data capture and automated data entry. Insurers can execute data analysis, customer services, and other tasks quickly and effectively using this automated data extraction software.

## The benefits of automated data capture

Automated data capture enables the processing of large volumes automatically rather than manually. The benefits include:

- **Reduced working hours and cost** - streamlining information processing and significantly reducing the manual data entry and processing
- **Improved customer experience** - by cutting time required to process claims as data capture and manual processing is significantly reduced or removed entirely
- **Increased compliance and auditability** - by reducing manual data entry and improving accuracy from machine-learning
- **Scalability of operations** - by automating data capture you prepare your claims handling team, operations and customers for the ebb and flow of claims handling demand
- **Enable further insights and data analytics** - improve and manage repairer and third-party relationships, data processing and reporting

## Arnie OCR in action

Our clients use OCR technology to:

- receive external invoices and estimates
- automatically capture the information
- to analyse images and characters in images
- populate key claim and vehicle information to progress the claim

Arnie's OCR technology paves the way for future self-service that instantly improves the user experience. To find out more, visit our [website](#) and contact us for a demonstration or discussion.

